

Listed companies must provide the information required by Appendix 7.2 of the Listing Manual. Adequate disclosure should be given to explain any material extraordinary item either as a footnote of the material extraordinary item or in the "Review of the performance of the group".

ACCORD CUSTOMER CARE SOLUTIONS LIMITED

2005 Full Year Financial Statement

PART I - INFORMATION REQUIRED FOR ANNOUNCEMENTS OF QUARTERLY (Q1, Q2 & Q3), HALF-YEAR AND FULL YEAR RESULTS

1(a) An income statement (for the group) together with a comparative statement for the corresponding period of the immediately preceding financial year

In S\$'000	Notes	Q4-05	Restated Q4-04	YTD 31-Dec-05	Restated YTD 31-Dec-04	Q4 Inc/Dec	YTD Inc/Dec
Revenue	1(a)(i)	77,651	68,290	284,320	276,743	14%	3%
Cost of good sold and spare parts	1(a)(i)	(62,044)	(57,394)	(216,607)	(205,155)	8%	6%
Gross Profit	1(a)(i)	15,607	10,896	67,713	71,588	43%	-5%
Other Operating Income	1(a)(ii)	4,708	16,433	7,068	17,331	-71%	-59%
Staff Costs	1(a)(iii)	(11,657)	(14,447)	(48,792)	(47,722)	-19%	2%
Depreciation Expenses		(1,253)	(1,384)	(5,242)	(4,792)	-9%	9%
Other Operating Expenses	1(a)(iv)	(6,521)	(10,423)	(28,670)	(32,941)	-37%	-13%
Additional Provisions		(3,511)	(37,960)	(3,511)	(37,960)	-91%	-91%
Finance cost	1(a)(v)	(512)	(325)	(2,054)	(1,378)	58%	49%
Share of results of associates		-	(191)	-	(47)	-100%	-100%
Loss before income tax		(3,139)	(37,401)	(13,488)	(35,921)	-92%	-62%
Income tax expenses	1(a)(vi)	125	(1,056)	(500)	(2,777)	-112%	-82%
Loss for the year from continuing operations		<u>(3,014)</u>	<u>(38,457)</u>	<u>(13,988)</u>	<u>(38,698)</u>	-92%	-64%
Attributable to:							
Equity holders of the parent		(582)	(38,890)	(9,946)	(38,893)	-99%	-74%
Minority Interest		(2,432)	433	(4,042)	195	nm	nm
Loss attributable to shareholders		<u>(3,014)</u>	<u>(38,457)</u>	<u>(13,988)</u>	<u>(38,698)</u>	-92%	-64%

1(a) (i) Revenue and Cost of Goods Sold and Spare Parts

The group operates in two business segments – after market services (“AMS”) and distribution management solutions (“DMS”). The breakdown of revenue and cost of goods sold and spare parts are as follows:

In S\$'000	Q4-05	Q4-04	YTD 31-Dec-05	YTD 31-Dec-04
Revenue				
AMS	18,091	11,596	73,760	75,753
DMS	59,560	56,694	210,560	200,990
	<u>77,651</u>	<u>68,290</u>	<u>284,320</u>	<u>276,743</u>
Cost of Goods Sold and Spare Parts				
AMS	6,742	5,592	23,745	26,725
DMS	55,302	51,802	192,862	178,430
	<u>62,044</u>	<u>57,394</u>	<u>216,607</u>	<u>205,155</u>
Gross Profit				
AMS	11,349	6,004	50,015	49,028
DMS	4,258	4,892	17,698	22,560
	<u>15,607</u>	<u>10,896</u>	<u>67,713</u>	<u>71,588</u>
Gross Profit Margin				
AMS	63%	52%	68%	65%
DMS	7%	9%	8%	11%

1(a) (ii) Other operating income consist of the following:

In S\$'000	Q4-05	Q4-04	YTD 31-Dec-05	YTD 31-Dec-04
Interest income				
- Bonds	504	496	1,985	496
- Others	46	47	199	152
Rental income	-	515	321	515
Foreign Currency Exchange adjustment gain/ loss	(1,267)	(666)	(1,111)	(723)
Management and corporate advisory fee	-	69	-	114
Gain on dilution of interest in a subsidiary	-	10,103	-	10,103
Excess of interest in the net fair value of acquired subsidiaries' identifiable assets and liabilities over cost	4,371	-	4,371	-
Gain on partial disposal of subsidiaries	-	6,150	-	6,150
Gain on disposal of investments	285	-	285	-
Recognition of government grant	148	-	148	-
Others	621	(281)	870	524
	<u>4,708</u>	<u>16,433</u>	<u>7,068</u>	<u>17,331</u>

1(a)(iii) Staff costs

The staff cost for Q4 2005 decreased compared to the corresponding quarter in 2004 due mainly to decrease in Nokia and Alcatel AMS business and third party logistics business under DMS.

In S\$'000	Q4-05	Restated Q4-04	YTD 31-Dec-05	Restated YTD 31-Dec-04
AMS	9,307	10,817	40,851	39,457
DMS	1,537	1,727	7,128	6,362
Share- based payments	813	1,903	813	1,903
	<u>11,657</u>	<u>14,447</u>	<u>48,792</u>	<u>47,722</u>

1(a)(iv) Included in other operating expenses are the following:

In S\$'000	Q4-05	Q4-04	YTD 31-Dec-05	YTD 31-Dec-04
Amortisation of goodwill	-	2,243	-	3,966
Impairment of other investments	87	3,972	837	3,972
Impairment of investment in an associate	-	2,556	-	2,556
Write off of purchase goodwill	1,613	-	1,613	-
Impairment of purchase goodwill	-	1,857	-	1,857
Impairment of goodwill on consolidation	2,617	4,084	2,617	4,084
Minimum lease payments under operating lease	2,868	3,079	11,665	11,335
Allowance for doubtful debt	1,344	1,096	1,344	1,096
Reversal of provision for impairment on retention sum receivable	(3,250)	-	(3,250)	-
Reversal of invalid refurbishment income no longer required	(4,568)	-	(4,568)	-
Provisions for legal and professional fee	3,071	10,400	3,071	10,400
Impairment of plant and equipment	984	4,704	984	4,704
Plant and equipment written off	991	(61)	1,112	-
(Gain)\ Loss on disposal of plant and equipment	(478)	242	(399)	364

1(a)(v) Finance cost

This comprises interest on bank loans and the increase is due to higher loans undertaken for DMS activities.

1(a)(vi) Income Tax

The tax expense provision is made for profitable subsidiaries based on the applicable local statutory tax rate where the subsidiaries operate.

In S\$'000	YTD 31-Dec-05	YTD 31-Dec-04
(Over)/ under provision of tax in respect of prior years	(1,023)	104

**1(b)(i) A balance sheet (for the issuer and group), together with a comparative statement
as at the end of the immediately preceding financial year**

In S\$'000	Notes	Group 31/12/05	Restated Group 31/12/04	Company 31/12/05	Restated Company 31/12/04
ASSETS					
Current assets:					
Cash		16,681	33,338	1,834	19,426
Cash pledged		5,452	8,645	5,452	6,825
Trade receivables	A	24,169	25,940	13,994	6,745
Other receivables and prepayments	B	17,400	21,331	53,739	20,186
Inventories	C	11,667	15,189	-	-
Total current assets		<u>75,369</u>	<u>104,443</u>	<u>75,019</u>	<u>53,182</u>
Non-current assets:					
Investment in subsidiaries		-	-	21,642	23,929
Investment in associates		14	203	-	-
Other Investments	D	17,731	13,726	14,090	12,974
Plant and equipment		13,963	23,041	2,027	2,650
Club memberships		-	87	-	87
Goodwill on purchase of businesses	E	10,346	11,998	-	961
Goodwill on consolidation	E	10,116	10,284	-	-
Due from subsidiaries		-	-	-	11,801
Total non-current assets		<u>52,170</u>	<u>59,339</u>	<u>37,759</u>	<u>52,402</u>
Total assets		<u>127,539</u>	<u>163,782</u>	<u>112,778</u>	<u>105,584</u>
Current liabilities:					
Bank Overdraft		11,614	-	2,413	-
Bank loans		28,622	40,675	6,000	7,050
Trade payables	F	16,768	17,955	11,335	8,923
Other payables	G	32,006	47,497	30,968	25,241
Income tax payable		1,198	2,601	-	-
Obligations under finance leases		11	221	-	-
Current portion of long- term bank loan		508	490	-	-
Total current liabilities		<u>90,727</u>	<u>109,439</u>	<u>50,716</u>	<u>41,214</u>
Non-current liabilities:					
Obligations under finance leases		269	440	-	-
Deferred income tax		1,021	593	912	912
Long-term bank loans		324	792	-	-
Total non-current liabilities		<u>1,614</u>	<u>1,825</u>	<u>912</u>	<u>912</u>
Capital and reserves:					
Issued capital		24,024	24,017	24,024	24,017
Capital Redemption Reserve		22	22	22	22
Share premium		38,394	38,274	38,394	38,274
Share options reserve		2,716	1,903	2,716	1,903
Foreign currency translation reserve		(633)	333	-	-
Accumulated losses		(34,723)	(24,777)	(4,006)	(758)
Equity attributable to equity holders of the parent		<u>29,800</u>	<u>39,772</u>	<u>61,150</u>	<u>63,458</u>
Minority Interest		5,398	12,746	-	-
Total liabilities and equity		<u>127,539</u>	<u>163,782</u>	<u>112,778</u>	<u>105,584</u>

(A) Trade receivables

The trade receivables turnover is 31 days for the 12 months period ended 31 December 2005 (31 December 2004: 34 days).

(B) Other receivables and prepayments

Included in other receivables are mainly deposits for rental and utilities (\$3.8 million), prepayments (\$0.8 million), receivables from related parties (\$4.6 million) and recoverables (\$6 million).

(C) Inventories

Inventories turnover is 20 days for the period ended 31 December 2005 (31 December 2004: 27 days).

(D) Other investments

The increase is mainly due to investment in unquoted redeemable convertible bonds.

(E) Goodwill

The decrease is mainly due to additional goodwill arising from acquisition of a subsidiary and additional investment in a subsidiary during the year amounting to \$2.7 million less provision for impairment.

(F) Trade payables

Trade payables turnover is 28 days for the 12 months ended 31 December 2005 (31 December 2004: 24 days).

(G) Other payables

Included in other payables are accrued operating expenses (\$18.2 million), refundable deposit for disposal of a subsidiary (\$4.7 million) and provision for liabilities of (\$7.2 million).

1(b)(ii) Aggregate amount of group's borrowings and debt securities

Amount repayable in one year or less, or on demand

As at 31 December 2005		As at 31 December 2004	
Secured (\$'000)	Unsecured (\$'000)	Secured (\$'000)	Unsecured (\$'000)
4,555	36,524	7,961	34,217

Amount repayable after one year

As at 31 December 2005		As at 31 December 2004	
Secured (\$'000)	Unsecured (\$'000)	Secured (\$'000)	Unsecured (\$'000)
269	Nil	440	Nil

Details of collateral

The bank loans amounting to \$4,544,000 (31 December 2004: \$7,740,000) of the Group are secured by fixed deposits of \$5,452,000 (31 December 2004: \$8,645,000).

Finance lease is secured by the fixed assets acquired under the lease arrangement.

1(c) A cash flow statement (for the group), together with a comparative statement for the corresponding period of the immediately preceding financial year

In S\$'000	Restated	YTD	Restated	
	Q4-04	Dec-05	Dec-04	
Cash flows (used in) from operating activities:	Q4-05	Q4-04	Dec-05	Dec-04
Loss before income tax	(3,139)	(37,401)	(13,488)	(35,921)
Adjustments for:				
Share of results in associates	-	191	-	47
Depreciation expense	1,253	1,384	5,242	4,792
Interest expense	512	325	2,054	1,378
Interest income	(550)	(543)	(2,184)	(648)
(Gain)/loss on disposal of plant and equipment	(478)	242	(399)	364
Plant and equipment written off	991	(61)	1,112	-
Impairment of plant and equipment	984	-	984	-
Gain on partial disposal/dilution of subsidiaries	-	(16,253)	-	(16,253)
Provisions	-	53,680	-	53,680
Share based payments	813	1,903	813	1,903
Goodwill written off	1,613	-	1,613	-
Impairment of other investments	837	-	837	-
Excess of interest in the net fair value of acquired subsidiaries identifiable assets, liabilities over cost	(4,371)	-	(4,371)	-
Impairment of goodwill on consolidation	2,617	-	2,617	-
Amortisation of goodwill on consolidation and other goodwill	-	2,243	-	3,966
Operating profit/ (loss) before working capital changes	1,082	5,711	(5,170)	13,308
Trade receivables	(1,521)	9,024	1,771	2,125
Other receivables and prepaid expenses	(4,035)	(22,236)	3,931	(4,081)
Inventories	2,711	4,419	3,523	396
Trade payables	179	296	(1,187)	(1,318)
Other payables	(5,527)	(17,755)	(10,595)	(5,022)
Cash generated from (used in) operations	(7,111)	(20,541)	(7,727)	5,408
Interest received	550	543	2,184	648
Income tax paid	1,379	1,321	(1,476)	(135)
Net cash (used in) from operating activities	(5,182)	(18,677)	(7,019)	5,921
Cash flows (used in) from investing activities:				
Purchase of plant and equipment	(2,260)	(6,984)	(2,414)	(12,991)
Proceeds from disposal of plant and equipment	3,528	2,212	4,331	2,212
Additional investment in a subsidiary	(7)	(28,640)	(2,693)	(31,000)
Increase in investment / bonds in associates-net	(5,000)	-	(5,000)	(19,712)
Advance payments for investments	3,392	(2,248)	(3,347)	(15,643)
Provisions	-	-	-	43,308
Purchase of businesses	-	2,800	-	(10,503)
Net cash used in investing activities	(347)	(32,860)	(9,123)	(44,329)
Cash flows from (used in) financing activities:				
Proceeds from issuing shares	(0)	1,509	128	4,364
Interest paid	(512)	(325)	(2,054)	(1,378)
Decrease in finance lease	(298)	(156)	(382)	(375)
Contribution by minority shareholders	-	-	-	26,762
Fixed deposits subject to restriction	-	(3,675)	3,193	(3,675)
Proceed from/(repayment to) bank loans	4,540	5,454	(889)	16,437
Net cash from (used in) financing activities	3,730	2,807	(4)	42,135
Net effect of exchange rate changes in consolidating subsidiaries	480	2,597	(511)	1,941
Net (decrease)/increase in cash	(1,319)	(46,136)	(16,657)	5,668
Balance at beginning of period/ year	18,000	28,926	33,338	27,670
Balance at end of period/ year	16,681	(17,210)	16,681	33,338

A. Cash at end of financial year:

	Dec-05 SGD'000	Dec-04 SGD'000
Cash	22,133	41,983
Less: Cash subject to restriction	(5,452)	(8,645)
Net	<u>16,681</u>	<u>33,338</u>

1(d)(i) A statement (for the issuer and group) showing either (i) all changes in equity or (ii) changes in equity other than those arising from capitalisation issues and distributions to shareholders, together with a comparative statement for the corresponding period of the immediately preceding financial year

In S\$'000	Share capital	Capital redemption reserve	Share options reserve	Share Premium	Translation reserve	Accumulated Losses	Attributable to Equity holders of the parents	Minority Interest	Total
Group									
Balance at January 1, 2004	15,829	22	-	42,098	544	14,116	72,609	485	73,094
Net loss for the year	-	-	-	-	-	(36,990)	(36,990)	-	(36,990)
Share of profit for the year	-	-	-	-	-	-	-	(195)	(195)
Bonus issue	7,915	-	-	(7,915)	-	-	-	-	-
Issue of shares on exercise of share options	273	-	-	4,091	-	-	4,364	-	4,364
Effect of dilution on disposal of interest to minority shareholders	-	-	-	-	-	-	-	12,456	12,456
Foreign currency translation	-	-	-	-	(211)	-	(211)	-	(211)
Balance at January 1, 2005	24,017	22	-	38,274	333	(22,874)	39,772	12,746	52,518
Effect of adoption of FRS102	-	-	1,903	-	-	(1,903)	-	-	-
As restated	24,017	22	1,903	38,274	333	(24,777)	39,772	12,746	52,518
Net loss for the year	-	-	-	-	-	(9,946)	(9,946)	(4,042)	(13,988)
Recognition of share-based payments	-	-	813	-	-	-	813	-	813
Issue of shares on exercise of share options	7	-	-	120	-	-	127	-	127
Effect of dilution on acquisition of interest from minority shareholders	-	-	-	-	-	-	-	(3,306)	(3,306)
Foreign currency translation	-	-	-	-	(966)	-	(966)	-	(966)
Balance at December 31, 2005	24,024	22	2,716	38,394	(633)	(34,723)	29,800	5,398	35,198
Company									
Balance at January 1, 2004	15,829	22	-	42,098	-	8,507	66,456	-	66,456
Bonus Issue	7,915	-	-	(7,915)	-	-	-	-	-
Issue of shares on exercise of share options	273	-	-	4,091	-	-	4,364	-	4,364
Net loss for the year	-	-	-	-	-	(7,362)	(7,362)	-	(7,362)
Balance at January 1, 2005	24,017	22	-	38,274	-	1,145	63,458	-	63,458
Effect of adoption of FRS102	-	-	1,903	-	-	(1,903)	-	-	-
As restated	24,017	22	1,903	38,274	-	(758)	63,458	-	63,458
Issue of shares on exercise of share options	7	-	-	120	-	-	127	-	127
Net loss for the year	-	-	-	-	-	(3,248)	(3,248)	-	(3,248)
Recognition of share-based payments	-	-	813	-	-	-	813	-	813
Balance at December 31, 2005	24,024	22	2,716	38,394	-	(4,006)	61,150	-	61,150

1(d)(ii) Details of any changes in the company's share capital arising from rights issue, bonus issue, share buy-backs, exercise of share options or warrants, conversion of other issues of equity securities, issue of shares for cash or as consideration for acquisition or for any other purpose since the end of the previous period reported on. State also the number of shares that may be issued on conversion of all the outstanding convertibles as at the end of the current financial period reported on and as at the end of the corresponding period of the immediately preceding financial year

The ACCS Share Option Scheme 2003 (the "Scheme") was approved and adopted by members at the Extraordinary General Meeting held on 13 January 2003. The price at which a participant of the Scheme shall subscribe for each share upon the exercise of an option was determined based on the average closing prices of the shares for each of the last five market days immediately preceding the date of grant of the options ("Date of Grant"). The vesting period of the options commences on the date not earlier than the first anniversary of the Date of Grant and expires on the tenth anniversary of the Date of Grant.

The share options granted and exercised during the financial period and share options outstanding as at December 31, 2005 under the Scheme were as follows:

Number of share options						
<u>Date of grant</u>	Balance at January 1, 2005 or grant date if later	Exercised	Lapsed/ Cancelled	Balance at September 30, 2005	Subscription Price	Expiry date
September 17, 2003	2,612,000	318,000	630,000	1,664,000	0.40	September 16, 2013
April 14, 2004	26,958,000	-	13,125,000	13,833,000	0.651	April 13, 2014
September 22, 2005	7,000,000	-	-	7,000,000	0.155	September 21, 2010
	<u>36,570,000</u>	<u>318,000</u>	<u>13,755,000</u>	<u>22,497,000</u>		

2. Whether the figures have been audited, or reviewed and in accordance with which standard (e.g. the Singapore Standard on Auditing 910 (Engagements to Review Financial Statements), or an equivalent standard)

The figures have not been audited or reviewed by our auditors. However the opening balances for FY 2005 is expected to be qualified as the auditors report for the financial year ended 31 December 2004 expressed a disclaimer of opinion.

3. Where the figures have been audited or reviewed, the auditors' report (including any qualifications or emphasis of matter)

Not applicable.

4. Whether the same accounting policies and methods of computation as in the issuer's most recently audited annual financial statements have been applied

The accounting policies and method of computation have been applied consistently except as disclosed in note 5 of this announcement

5. If there are any changes in the accounting policies and methods of computation, including any required by an accounting standard, what has changed, as well as the reasons for, and the effect of, the change

For the financial year ended 31 December 2005, the adoption of all the new and revised FRS has no material impact on the results of the Group except as disclosed below:

i) FRS 102 Share-based Payment

FRS 102 *Share-based Payment* requires the recognition of equity-settled share-based payments at fair value at the date of grant and the recognition of liabilities for cash-settled share-based payments at the current fair value at each balance sheet date. Prior to the adoption of FRS 102, the group did not recognise the financial effect of share-based payments until such payments were settled.

In accordance with the transitional provisions of FRS 102, the accounting standard has been applied retrospectively to all grants of equity instruments after November 22, 2002 that were unvested as of January 1, 2005, and to liabilities for share-based transactions existing at January 1, 2005. The accounting standard therefore applies to share options granted in 2004 and 2005.

For 2004, the change in accounting policy has resulted in a net decrease in profit for the year of \$1.9 million. The balance sheet at December 31, 2004 has been restated to reflect the recognition of a share options reserve of \$1.9 million.

For 2005, the impact of share-based payments is a net charge to income of \$0.81 million. At December 31, 2005, the share options reserve amounted to \$2.7 million.

The share-based payments expense has been included in staff cost line of the profit and loss statement.

ii) FRS 103, Business Combinations

FRS 103 requires goodwill acquired in a business combination to be measured after initial recognition at cost less any accumulated impairment losses. Therefore, the goodwill is not amortised and instead tested for impairment annually, or more frequently if events or changes in circumstances indicate that it might be impaired. The Group has previously under FRS 22 amortised goodwill systematically over its useful life of 20 years. The effect, of the change to the year profit and loss statement, had the group continued to amortise the remaining goodwill under FRS 22, would have amounted to \$848,000.

6. Earnings per ordinary share of the group for the current period reported on and the corresponding period of the immediately preceding financial year, after deducting any provision for preference dividends

	2005 cents	2004 cents
EPS (based on consolidated net loss)		
- basic	(1.00)	(3.88)
- fully diluted	(1.00)	(3.88)

Basic earnings per ordinary share is computed based on the weighted average number of shares in issue during the period of 960,935,417 (31 December 2003: 952,369,850) of \$0.025 each.

Fully diluted earnings per ordinary share is computed based on the weighted average number of shares during the period adjusted for the effect of all potential dilutive ordinary shares of 960,935,417 (31 December 2004: 952,369,850) of \$0.025 each.

7. Net asset value (for the issuer and group) per ordinary share based on issued share capital of the issuer at the end of the (a) current period reported on and (b) immediately preceding financial year

	Group		Company	
	2005 cents	2004 cents	2005 cents	2004 cents
Net Assets Value (NA) per share	<u>3.10</u>	<u>4.18</u>	<u>6.36</u>	<u>6.66</u>

The NA per Share as at 31 December 2005 is calculated based on 960,970,480 (31 December 2004: 960,652,480) ordinary shares of \$0.025 each.

8. A review of the performance of the group, to the extent necessary for a reasonable understanding of the group's business. The review must discuss any significant factors that affected the turnover, costs, and earnings of the group for the current financial period reported on, including (where applicable) seasonal or cyclical factors. It must also discuss any material factors that affected the cash flow, working capital, assets or liabilities of the group during the current financial period reported on

Following the announcements in February 2005 on the termination of the AMS contracts and the subsequent investigation by the Commercial Affairs Department, the Group's operations were negatively impacted. Much of the year was spent on unraveling the complex structure of the Group, streamlining operations and reducing overheads.

In light of the above, the Group incurred a loss after tax of S\$9.9 million (after minority interests) for FY2005, after taking into account charges of S\$4.3 million for impairment of goodwill and investment and S\$0.8 million for expensing of share options in compliance with new accounting standards FRS 103 and FRS 102.

Both the core businesses of AMS and DMS improved in the 4QFY05. Turnover increased by S\$1.7 million (10.3%) for AMS and S\$9.5 million (19.0%) for DMS. However, 4QFY05 showed a net loss of S\$0.6 million (after minority interests) due to the need to make the provision and goodwill impairment charges as mentioned above.

In connection with cash flow, the Group continues to operate under working capital constraints.

9. Where a forecast, or a prospect statement, has been previously disclosed to shareholders, any variance between it and the actual results

The loss for FY2005 was consistent with the guidance provided by the Company in its 3QFY05 announcement made on 11 November 2005.

10. A commentary at the date of the announcement of the competitive conditions of the industry in which the group operates and any known factors or events that may affect the group in the next reporting period and the next 12 months

Due to the complex structure of the Group, the restructuring exercise initiated in FY2005 will continue. The streamlining and cost-cutting measures taken in FY2005 will benefit the Group in FY2006. Both the AMS and DMS businesses will continue to improve at revenue and operating levels.

In separate announcements today, the Group also released details of the proposed Rights Issue and of its proposed acquisition of the AMS business of Semitech Electronics Limited.

In light of the above and barring any unforeseen circumstances, the Group will return to profitability in FY2006.

11. Dividend

(a) Current Financial Period Reported On

Any dividend declared for the current financial period reported on?

Nil

(b) Corresponding Period of the Immediately Preceding Financial Year

Any dividend declared for the corresponding period of the immediately preceding financial year?

Name of Dividend	NA
Dividend Type	
Dividend Rate	
Par value of shares	
Tax Rate	

(c) Date payable

NA

(d) Books closure date

NA

12. If no dividend has been declared/recommended, a statement to that effect

No dividend has been declared/recommended for the year ended 31 December 2005 (31 December 2004: \$nil).

PART II - ADDITIONAL INFORMATION REQUIRED FOR FULL YEAR ANNOUNCEMENT
(This part is not applicable to Q1, Q2, Q3 or Half Year Results)

13. Segmented revenue and results for business or geographical segments (of the group) in the form presented in the issuer's most recently audited annual financial statements, with comparative information for the immediately preceding year

For management purposes, the Group is organised on a world-wide basis into three major operating divisions – South Asia, North Asia and South Pacific. The divisions are the basis on which the Group reports its primary segment information.

The dominant source and nature of the group's risk and returns are based on the geographical areas where its service centers are located. Therefore, the primary segment is geographical segments by location of our service centers.

South Asia comprises Indonesia, the Philippines, Thailand, Malaysia, India, Vietnam, United Arab Emirates and Singapore.

North Asia comprises People's Republic of China, Hong Kong SAR, Taiwan, Japan and South Korea.

South Pacific comprises Australia and New Zealand.

Primary segment information for the group based on geographical segments for the year ended December 31, 2004 is as follows:

<u>By Geographical Operations</u>	South Asia \$'000	North Asia \$'000	South Pacific \$'000	Consolidated \$'000
31 December 2005				
REVENUE				
External sales	227,263	10,310	46,747	284,320
RESULTS				
Segment result	1,933	(6,465)	(6,902)	(11,434)
Finance costs				(2,054)
Loss before share of results of associates				(13,488)
Share of results of associates				-
Loss before income tax				(13,488)
Income tax expense				(500)
Loss after income tax				(13,988)
31 December 2004 (Restated)				
REVENUE				
External sales	221,249	16,582	38,912	276,743
RESULTS				
Segment result	(33,912)	(3,131)	2,547	(34,496)
Finance costs				(1,378)
Loss before share of results of associates				(35,874)
Share of results of associates				(47)
Loss before income tax				(35,921)
Income tax expense				(2,777)
Loss after income tax				(38,698)

By Business Segment

The group operates in two business segments - after-market services ("AMS") and distribution management solutions ("DMS").

Segment revenue: Segment revenue is the operating revenue reported in the group's profit and loss statement that is directly attributable to a segment and the relevant portion of such revenue that can be allocated on a reasonable basis to a segment.

Segment assets and capital expenditure: Segment assets and capital expenditure are analysed based on those assets used by a segment. Capital expenditure includes the total cost incurred to plant and equipment, and any intangible assets.

	<u>Revenue</u>		<u>Assets</u>		<u>Capital Expenditure</u>	
	2005 \$'000	2004 \$'000	2005 \$'000	2004 \$'000	2005 \$'000	2004 \$'000
AMS	73,760	75,753	79,112	109,230	804	11,489
DMS	<u>210,560</u>	<u>200,990</u>	<u>48,427</u>	<u>54,552</u>	<u>364</u>	<u>2,043</u>
Total	<u>284,320</u>	<u>276,743</u>	<u>127,539</u>	<u>163,782</u>	<u>1,168</u>	<u>13,532</u>

14. In the review of performance, the factors leading to any material changes in contributions to turnover and earnings by the business or geographical segments

During the year, South Asia and South Pacific region's revenue has increased by \$6.0 million and \$7.8 million respectively. The increase revenue is mainly due to higher volume of out warranty services as a result of continued expansion of AMS network and also more DMS activities undertaken during the year.

Please refer to notes 8 and 10 for other factors.

15. A breakdown of the total annual dividend (in dollar value) for the issuer's latest full year and its previous full year

Total Annual Dividend	Latest Full Year (2005)	Previous Full Year (2004)
Ordinary	0	0
Preference	0	0
Total:	0	0

BY ORDER OF THE BOARD

**Woo Kah Wai
Company Secretary**

**1 March 2006
Singapore**