
Article in The Business Times, 6 July 2005

Name of Announcer *	ACCORD CUSTOMER CARE SOLN LTD
Company Registration No.	200009059G
Announcement submitted on behalf of	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted with respect to *	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted by *	Woo Kah Wai
Designation *	Company Secretary
Date & Time of Broadcast	06-Jul-2005 19:20:14
Announcement No.	00087

>> Announcement Details

The details of the announcement start here ...

Announcement Title *	Article in The Business Times, 6 July 2005
Description	<p>The Company refers to the article published in The Business Times on 6 July 2005, encaptioned "Under a cloud - but still in charge", and sets out its response in the attachment below.</p> <p>BY ORDER OF THE BOARD</p> <p>Woo Kah Wai Company Secretary</p> <p>6 July 2005 Singapore</p>
Attachments:	<p> LettertoBT.pdf</p> <p>Total size = 25K (2048K size limit recommended)</p>

6 July 2005

The Editor
The Business Times
News Centre
1000 Toa Payoh North
Podium Level 3
Singapore 318994

(Through: Letters to the Editor; email: btletter@sph.com.sg)

Dear Sir

ARTICLE IN THE BUSINESS TIMES ON 6 JULY 2005

We refer to the Hock Lock Siew column published in The Business Times on Tuesday, 6 July 2005, that was headlined ***Under a cloud – but still in charge***. The Board of Directors of Accord Customer Care Solutions Limited (the “Company”) would like to explain the role of ex-CEO, Mr Victor Tan, as consultant to the Company.

We wish to clarify that Mr Tan does not have any role in the management and operations of the Company since his resignation on 25 May 2005.

Mr Tan's role as a consultant is transitional and non-paying, and is limited to assisting the Company with transitioning matters relating to, *inter alia*, the transfer of all signatories and authorisation requirements for group companies to new management staff. This is expected to be completed by end-July 2005.

We certainly hope this letter clarifies Mr Victor Tan's role in the Company.

Yours faithfully
For and on behalf of
Accord Customer Care Solutions Limited



Woo Kah Wai
Company Secretary

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