

Article in The Business Times, 27 April 2005

Miscellaneous

Name of Announcer *	ACCORD CUSTOMER CARE SOLN LTD
Company Registration No.	200009059G
Announcement submitted on behalf of	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted with respect to *	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted by *	Woo Kah Wai
Designation *	Company Secretary
Date & Time of Broadcast	27-Apr-2005 13:11:17
Announcement No.	00027

>> Announcement Details

The details of the announcement start here ...

Announcement Title *	Article in The Business Times, 27 April 2005
Description	<p>The Company refers to the report carried in The Business Times, 27 April 2005, encaptioned "ACCS may see management change", and sets out its response in the attachment below.</p> <p>BY ORDER OF THE BOARD</p> <p>Woo Kah Wai Company Secretary</p> <p>27 April 2005 Singapore</p>

Attachments:	 <a href="#">ACCS.pdf</a> Total size = <b>30K</b> (2048K size limit recommended)
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ACCORD CUSTOMER CARE SOLUTIONS LIMITED

27 April 2005

**Singapore Press Holdings Limited**  
1000 Toa Payoh North  
News Centre, Podium Level 3  
Singapore 318994  
Attention: Ms Joyce Koh, Journalist of Business Times

**By Fax & Post**  
(Fax No: 6319 8277)

Dear Sirs

**ARTICLE IN BUSINESS TIMES, 27 APRIL 2005**

We refer to the report carried in the Business Times, 27 April 2005, encaptioned "ACCS may see management change".

We wish to clarify the following facts reported in the abovementioned newspaper article report.

There has to date been no change in the management or management structure of Accord Customer Care Solutions Limited (the "Company"). The Company's Chief Executive Officer, Mr Victor Tan, together with the Company's management team continue to oversee and be in-charge of the Company's day-to-day operations. As announced on 23 February 2005, the Independent Committee was formed for the purpose of overseeing the Company's independent investigation in connection with the investigations being carried out by the Commercial Affairs Department. The terms of reference of the Independent Committee do not extend to the day-to-day management of the Company. Mr Gay Chee Cheong does not head the Independent Committee. The Chairman of the Independent Committee is appointed by rotation.

The Company continues to be in discussions with parties interested in investing in the Company. If any such investment should materialise, it may be possible that the existing management team would be augmented by representatives nominated by the new investor.

Yours faithfully

Woo Kah Wai  
Company Secretary  
Accord Customer Care Solutions Limited

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registration no.: 200009059G