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**Notice of a Substantial Shareholder's Interest**
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Name of Announcer *	ACCORD CUSTOMER CARE SOLN LTD
Company Registration No.	200009059G
Announcement submitted on behalf of	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted with respect to *	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted by *	Woo Kah Wai
Designation *	Company Secretary
Date & Time of Broadcast	25-Mar-2005 12:48:37
Announcement No.	00020

**>> Announcement Details**

The details of the announcement start here ...

**>> PART I**

1. Date of notice to issuer \* 24-03-2005
2. Name of Substantial Shareholder \* (1) Temasek Holdings (Private) Limited ("Temasek");  
(2) Fullerton Fund Investments Pte Ltd ("Fullerton")
3. Please tick one or more appropriate box(es): \*  
 Notice of a New Substantial Shareholder's interest. [Please complete Part II and IV]]

**>> PART II**

1. Date of change of Deemed Interest 14-03-2003
2. Name of Registered Holder PLE Investments Pte Ltd
3. Circumstance(s) giving rise to the interest or change in interest # Others  
# Please specify details  

Temasek and Fullerton are deemed to be substantial shareholders of the issuer through Seletar Fund Investments Pte Ltd ("Seletar"). Seletar is a wholly-owned subsidiary of Fullerton, which is in turn a wholly-owned subsidiary of Temasek.

PLE Investments Pte Ltd ("PLE") was a substantial shareholder of the issuer prior to listing on SGX-ST Mainboard and this was disclosed in the prospectus registered with the Monetary Authority of Singapore in relation to the initial public offering of shares by the issuer on 14 March 2003.

Seletar has a 20% shareholding interest in PLE and therefore Seletar has a deemed interest in the 64,781,559 shares of the issuer held by PLE by virtue of section 7(4A) of the Companies Act (Cap. 50) of Singapore. PLE is an investment holding company.

The management of all of PLE's investments is carried out by their discretionary fund manager, EDBV Management Pte. Ltd.. None of Temasek, Fullerton or Seletar has any direct interest in the issuer.

#### 4. Information relating to shares held in the name of the Registered Holder

No. of <u>Shares</u> held before the change	0
As a percentage of issued share capital	0 %
No. of Shares which are subject of this notice	64,781,559
As a percentage of issued share capital	10.23 %
Amount of consideration (excluding brokerage and stamp duties) per share paid or received	0
No. of Shares held after the change	64,781,559
As a percentage of issued share capital	10.23 %

#### >> PART III

1. Date of change of [Select Option]
2. The change in the percentage level From % To %
3. Circumstance(s) giving rise to the interest or change in interest [Select Option]  
# Please specify details
4. A statement of whether the change in the percentage level is the result of a transaction or a series of transactions:

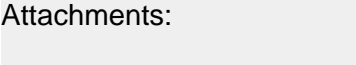
#### >> PART IV

##### 1. Holdings of Substantial Shareholder , including direct and deemed interest :

	Direct	Deemed
No. of shares held before the change	0	0
As a percentage of issued share capital	0 %	0 %
No. of shares held after the change	0	64,781,559
As a percentage of issued share capital	0 %	10.23 %

##### Footnotes

Note: % is based on issued share capital of 633,162,320 shares as at 14 March 2003.

Attachments:  Total size = 0  
(2048K size limit recommended)