

ACCS Signs Letter of Intent with Motorola for Regional AMS Contract

Name of Announcer *	ACCORD CUSTOMER CARE SOLN LTD
Company Registration No.	200009059G
Announcement submitted on behalf of	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted with respect to *	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted by *	Woo Kah Wai
Designation *	Company Secretary
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>> Announcement Details

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Description

The Board of Directors of Accord Customer Care Solutions Limited ("ACCS" or the "Company") is pleased to announce that the Company has signed a letter of intent with Motorola for the provision of regional after-market services ("AMS") in South East Asia. The appointment is subject to contract, the details of which are currently being negotiated.

The ACCS group currently provides AMS for Motorola in Australia, India, Indonesia, Malaysia, New Zealand, Thailand and the PRC.

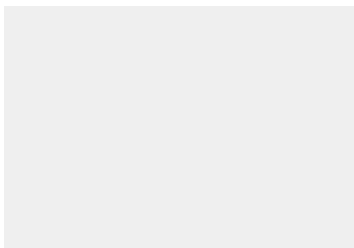
Commenting on the announcement, Mr Victor Tan, CEO and Managing Director of ACCS said, "We are excited to be a part of Motorola's vision as they continue their successful market penetration of the region and the world, and look forward to strengthening our relationship with Motorola, one of the leading and fastest growing handset manufacturers in the global arena, and bringing this opportunity to fruition.

Mr Alan Nicklos, General Manager of Motorola (Mobile Devices, South East Asia) added, "Motorola has a longstanding partnership with ACCS since 2001 and we share the same commitment to quality and customer satisfaction. They have proven to be a strategic brand partner with their level of service standards and understanding of the local markets. We are confident that they will continue to consistently uphold our brand image and extend the Motorola brand experience to our consumers in our Moto ServiceOne centres throughout the region".

The Company will be making further announcements once the details are confirmed.

BY ORDER OF THE BOARD

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Woo Kah Wai
Company Secretary

22 February 2005
Singapore