

Cessation of After-Market Services for Nokia in 10 Countries

Name of Announcer *	ACCORD CUSTOMER CARE SOLN LTD
Company Registration No.	200009059G
Announcement submitted on behalf of	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted with respect to *	ACCORD CUSTOMER CARE SOLN LTD
Announcement is submitted by *	Woo Kah Wai
Designation *	Company Secretary
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>> Announcement Details

The details of the announcement start here ...

Announcement Title * Cessation of After-Market Services for Nokia in 10 Countries

Description

The Board of Directors of Accord Customer Care Solutions Limited ("ACCS" or the "Company") wishes to announce that the ACCS group will cease to provide after-market services ("AMS") for Nokia in 10 countries. The effective cessation date will be, at the earliest, 18 May 2005 for nine of the countries, and 1 June 2005 for one country.

The ACCS group has received notices of termination under the respective AMS agreements entered into with Nokia.

Mr Victor Tan, CEO and Managing Director of ACCS said, "We believe the impact of this Nokia AMS cessation is not expected to be material on the group's performance as ACCS has a broad customer base of 35 other manufacturers and brands. In addition, we will continue to provide AMS for Nokia in New Zealand."

This cessation is not expected to have a material impact on the consolidated net tangible asset per share and earnings per share of the ACCS group for the current financial year.

BY ORDER OF THE BOARD

Woo Kah Wai
Company Secretary

17 February 2005
Singapore